

# Non-Emergency Primary Care and Mental Health Options (Telehealth) for People with Intellectual or Developmental Disabilities



Organization/Health Care Facility	Remote Health Primary	Remote MH Svcs	“Other” Remote	Intake Method	What is the expected wait time?	Are there any restrictions on who can access these services?
Complex Care Center (URMC)	X	X		Call 585-276-7900	3-5 business days	Prioritizing existing patients as of 3/31. All can call. ABA available.
Deaf Acces Services			Interpreters connect- ed w/ web svcs	Jchibi@wnydas.org or 716-535-1603	Typically within the hour	Deaf and Hard of hearing individuals who use sign language
Easter Seals	X	X		Cturner@fedcap or call 585-292-5830	24 hours	N/A
Elmwood Health Center	x	x		Call 716-874-4500	0-30 days	Existing patients receive immediate response. Others within 30 days.
Intandem		X		Call 716-375-4730 ext 1103	5 business days	2 Chronic health conditions or serious mental health diagnosis
Mobile Healthcare	X			Call 716-893-1010	5-10 minutes	N/A
Parent Network of WNY			Behavioral Support via phone/web	Call 716 568-6366	There is a waiting list	OPWDD eligible approved and live at home
OLV Human Services		X		Call 716-828-9651 or 716-828-7550	Within 24 hours if needed	N/A
Resource Center - Chautauqua	X		Dental - Emergencies only	Call 716-661-1447	same day appointments available	Open to the public, accept most insurances
Sasi	X	X	Psychiatry also can be provided	wsherwood@sasinc.org 716-805-1555	< 1 week - except psychi- atry (up to 2)	Must be OPWDD eligible

We will add additional providers as services become available