DDAWNY Day Habilitation Committee Meeting

9/18/19

Care Coordination

* 34% of Care Coordinators are brand new
* LCEDs are now found on Choices under supporting documents-CC’s are no longer sending them out
* Worst case scenario, a QIDP can fill one out
* Many agencies are having to help the CC fill out the SARF justification to ensure it is done accurately
* Some CC’s have submitted a SARF before person is even accepted into program
* Seem to have a high turnover rate for Care Coordinators-which is affecting the intake process for providers-someone is set to start and the CC quits and no notice is given on when or how to call in his/her place
* Marketing your agency to the CCO’s-send flyers to the directors

Choices

* Choices-if you are having difficulty accessing username/password, contact Kristen Garrasi : [Kristen.R.Garrasi@opwdd.ny.gov](mailto:Kristen.R.Garrasi@opwdd.ny.gov)

Intake

* Agencies are doing extended trials for up to 8 weeks before accepting a person into the service-this works as an assessment for suitability for the service-attendance and behaviors can be assessed
* Seeing more high behavior referrals

Staff Recruitment/Retention

* Rates need to be increased
* With raising rates, need to bring veteran staff up to match
* Candidates aren’t showing up for interview
* Seeing fraud on applications
* Consider paying site based a higher rate than without walls
* Increase rate at 6 months and then again at 1 year
* Some agencies pay med certified staff up to $1.50 more per hour
* FMLA cases is affecting staffing
* Should SCIP-R training be required for without walls programs?
* Staff on personal cell phones is a problem
* Staff eating their breakfast when they arrive to work-is it a problem as long as they are providing quality care when the individuals are present?
* How do we make it more of a career? Associates degree?
* Some agencies had to decrease individuals amount of time in day hab due to staffing shortage
* Intake is slowed due to not having enough staff

Without Walls

* Day hab without walls is a non-certified service
* Agencies can offer “without walls” opportunities through a site based setting-so it doesn’t go through the state approval system
  + In this case, is the person submitted for approval through the state?
* Use of oxygen in without walls service
  + Some agencies think person should be site based
  + Other agencies think it’s doable with appropriate signage and training
* Med Administration-must be able to self-medicate in without walls
  + Insulin-can help “coach” the person, but they must self-administer

Bed Bugs

* Different agency protocols
  + Body check, change of clothes
  + Proof of treatment-certified group homes must provide
  + Cannot deny a service, but transportation provider can deny transport
  + Not a communicable disease according to the health department, it’s a “nuisance”

NYSDSP Symposium

* Nov 6th-8th at the Gideon Putnam Hotel
* Rooms are blocked with code (was emailed to group)
* It was suggested for future presentations-some geared towards director level people

**Next meeting is December 13th at 1:00**

**Cheryl Houston suggested meeting at Applebees….thoughts?**